



la marzocco

handmade in florence

la marzocco home mobile app

La Marzocco Home Mobile App is the tool that allows you to connect to your La Marzocco machine (Linea Mini & GS3).

Through the app, you will be able to monitor your machine status, see how many coffees it has brewed or have fun with specific tutorials on how to make your coffee perfect.



lm – home app – troubleshooting



minimum requirements

The application is available for iOS and Android. The minimum system requirements are the following:

- Apple phone with iOS version 10.3 or above,
- Smartphone with Android version 6.0 or above.

Im – home app – troubleshooting



app permissions

The application requires access to your phone's Bluetooth camera and location to function properly. When you first login into the app you will be asked to grant permission to the app to access the BT, camera and GPS. If you fail to grant permission the first time refer to the following steps:

- iOS: *Settings > La Marzocco App Tech > check if the app has all the necessary permission.*
- Android: *Settings > Applications > La Marzocco > Permissions > check if the app has all the necessary permission*

You can either authorize the use of GPS data always or while you use the app, but it must be turned on in order to the app to function.

Im – home app – troubleshooting



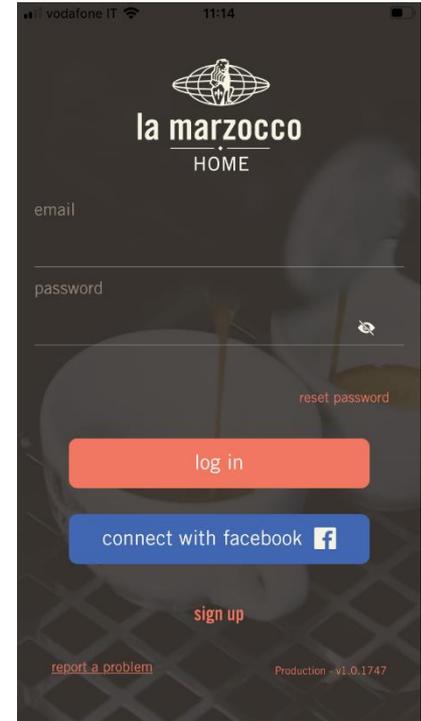
login

In the login page you can either choose to create your own account by clicking on “sign up” or “connect with Facebook”.

The password must be:

- 8 character long,
- At least one capital letter,
- At least one number,
- At least one special character,

In case you forgot your password or the “unable to login” message appears, click on “reset password”

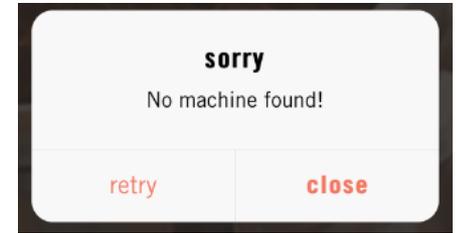


Im – home app – troubleshooting



machine not found after pairing

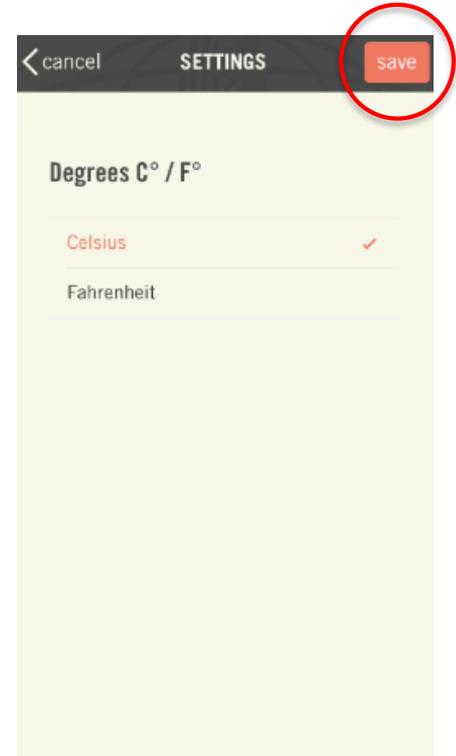
- Close the app and reinitialize it,
- Forget the machine from the app by swiping right to left on the machine you want to forget and try the pairing again paying attention to input the correct Wi-Fi password.



the app won't save new settings

The app logic is “the last one stands” if you change a setting from the display of the machine (GS3), that change will be transmitted to the app and vice versa.

Remember: always hit “save” in the top right corner of the screen to make your changing effective.



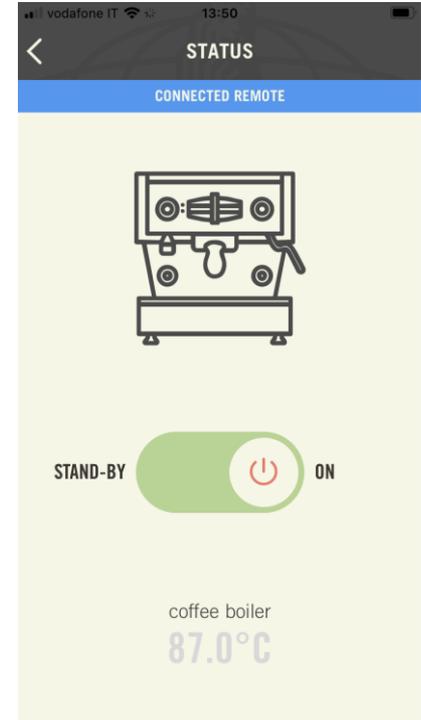
Im – home app – troubleshooting



remote connection

The app and the machine need to be on the same network in order to communicate, in this case, go in the Wi-Fi settings of your phone and change the phone's Wi-Fi with the one you set on the machine.

In this mode, you can only activate/deactivate the stand-by mode and see the machine's settings but not change them.



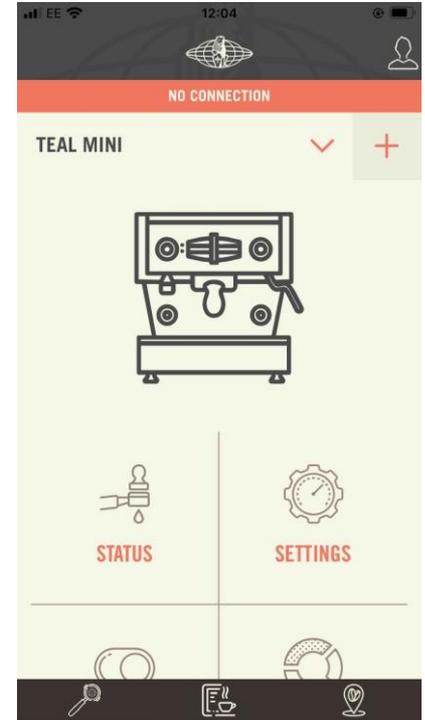
Im – home app – troubleshooting



no connection

The machine can't access the internet and, as a result, it can't communicate with the app.

- Verify your internet connection,
- Re-pair the machine and make sure to input the right Wi-Fi password.



Im – home app – troubleshooting



machine and app temperature don't match (GS3)

The temperature shown on the machine's display is the group head temperature while the one shown on the app is the coffee boiler temperature. Normally, the two temperatures are different.



void screen after pairing

in this instance, the app is not receiving the complete package of data needed to visualize its content properly.

- Check your internet connection,
- If there is a firewall in place, make sure the app has the privileges to access the internet

For further and more detailed information please refer to LM – Home App – Firewall Guidelines.





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